



CAPABILITY STATEMENT



T12 Technologies is a Service-Disabled Veteran and Woman-Owned business delivering modern IT solutions that seamlessly integrate people, processes, and technology. With experience across diverse industries, we help organizations optimize strategies, streamline operations, and elevate their IT services.

What we do

Cloud Hosting & AI Automation

Modernize business systems with Microsoft Azure, AWS, and enterprise platforms like ServiceNow and Smartsheets. Our certified experts deliver agile, DevOps-driven solutions.

Healthcare Services

Secure, reliable remote call and contact centers tailored to meet the unique needs of healthcare organizations through seamless communication, accurate reporting, and data-driven support.

IT Healthcare & Staffing Support

Scalable, cloud-based IT and staffing solutions for telehealth. We streamline operations, reduce costs, and connect healthcare facilities with certified professionals for both onsite and remote care.

Logistics & Inventory Support

Comprehensive logistics solutions from acquisition to disposal, including expeditionary logistics support. Our certified professionals ensure efficient, reliable asset and inventory management across all operations.

Why Choose Us?

- Seamless IT & Logistics Integration
- Customer Success You Can Measure
- Innovation That Drives Modernization

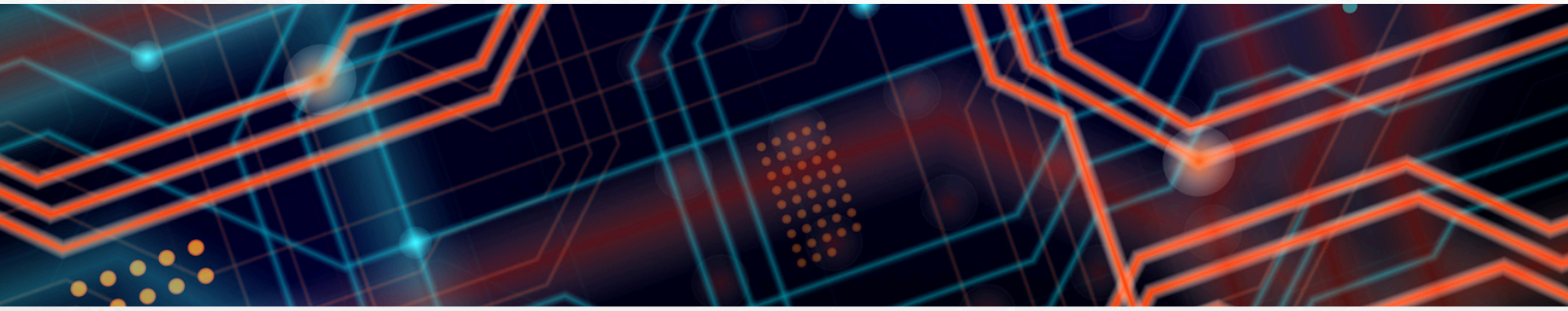
We are excited to partner with you!

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SOLUTIONS WE DELIVER

CAPABILITIES

- Program and Project Management
- Manage IT Services Provider/Remote Service Desk
- Inventory Management
- Infrastructure and Cloud Support
- Acquisitions, Warehousing, and Inventory
- Cloud Solutions and Consulting
- Automation and SAAS Solutions

PROVEN EXPERIENCE

PAST PERFORMANCE



Healthcare IT Managed Services

Delivered AWS-based telephony (Amazon Connect) supporting 25,000+ patients and 100,000 calls. Provided nationwide telehealth staffing, including RNs, CNAs, and administrators.

Logistics Support

Managed acquisition, inventory, packing, and global shipment of medical supplies. Enabled rapid restock for healthcare teams in both local and austere environments.

U.S. Department of Defense

Provided program management, logistics, telecommunications, and administrative support across the Air Force, Army, and Special Operations Command.

U.S. Department of Transportation

Supported IT governance, licensing, asset and project management, and administrative services for OST and the CIO's office.

NOAA (National Oceanic & Atmospheric Administration)

Supported project management, cybersecurity, infrastructure, and remote IT support services for OAR and CIO offices, enhancing system reliability and data protection.

WHO WE ARE

WHERE WE ARE GOING

Our mission is to drive enterprise success by enhancing strategies and guiding innovation across people, processes, and technology.

Our vision is to be a trusted managed services provider delivering secure, scalable IT solutions that reduce costs and fuel future growth.

NAIC CODES

48891, 493110, 541512, 541513, 541519, 541611, 541614, 541618, 541990, 561499

**CERTIFICATIONS
& EXPERIENCE**

- ✔ Project Management & Supply Chain Management
- ✔ ITIL & Agile Methodologies
- ✔ Servicenow
- ✔ Help Desk Institute Service Center Management
- ✔ Lean Six Sigma & Scrum Masters
- ✔ Quality Management & Customer Experience